

CORPORATE RESPONSIBILITY

Colliers International is committed to achieving and maintaining high standards of corporate responsibility in its business activities. To meet this commitment, we will seek to fulfil the following objectives:

- to conduct our business according to high ethical standards;
- to provide our clients with a first class service, respect their confidentiality and earn their trust;
- to be the 'employer of choice';
- to achieve a sound environmental performance by controlling the impact of our activities and services on the environment;
- to make a positive contribution to the communities in which we operate and support the good causes associated with our profession;
- to be honest and fair in our relationships with business partners and suppliers; and
- to provide shareholders with a record of sustained growth and profitability.

We will do this by:

- having processes for managing our corporate responsibilities;
- ensuring that responsibility for corporate responsibility lies with a senior director;
- embedding the corporate responsibility programme into our wider management systems;
- engaging with our stakeholders in appropriate ways and at suitable intervals;
- monitoring our performance on key issues covered by the corporate responsibility programme;
- setting appropriate targets for improvement in that performance;
- providing the board with regular reports on the corporate responsibility programme;
- reporting on the progress, achievements and challenges of the corporate responsibility programme; and
- reviewing the corporate responsibility programme and its associated policies over time.

A handwritten signature in black ink, appearing to read "A. Horrell".

Tony Horrell

Chief Executive Officer

For further information, please contact:

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